



The first name in FSC-certified forest products.

Technical Support Specialist

Description

The Technical Support Specialist's role is to provide support and maintenance for our organization's Oregon and California locations. This includes installing, diagnosing, repairing, maintaining, and upgrading all PC hardware. This person will also troubleshoot problems (in person, by telephone, e-mail or RDP) and provide end-user assistance where required. Additionally, this person is expected to assist in higher level IT tasks (e.g., server support, network device installation and troubleshooting, report modification and creation, etc.).

The successful candidate will have experience with the following...

- Strong MS SQL experience
- SQL Server Reporting Services (SSRS)
- Microsoft Access support
- Terminal Server
- Windows Server
- Windows 7
- Microsoft Office
- Crystal Reports
- OLAP cubes
- Strong network skills (solid understanding of TCP/IP networks required)
- Keen attention to detail
- Able to lift 35 pounds
- Some Active Directory
- Valid driver's license
- Able to travel outside the Portland area 30% of the time
- Strong analytical and logical skills
- Some VOIP (Shoretel)
- Some VMWare

Email your cover letter and resume (in PDF or DOC format) to: 201111it@CollinsCo.com

This post reflects a generalization of the information and may not detail all aspects of this position.

Our company's work sites are a drug and tobacco free.

All qualified applicants will receive consideration for employment without regard to race, color, religion, gender or national origin.